

WELCOME TO THE ELEVATE PORTAL

Contact us with questions

Representative Payee Management System | SIGN IN

RPMS Regional Center Portal

Elevate

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HOME CONTACT US

WELCOME TO
RPMS
Regional Center Portal

Sign in to RPMS
This application requires access codes.

User Name * (What is my user name?)
<enter your User name>

Password * (Forgot your Password?)
<enter your Password>

Remember me?

Sign In

Your "User Name" is comprised of:
(1) your Regional Center ID, and;
(2) your Caseload ID
Example: 36124A

List of Regional Center IDs

Regional Center	ID
Alta California RC	364
Far Northern RC	363
Golden Gate RC	361
Inland RC	369
Kern RC	372
North Bay RC	371
San Diego RC	362
San Gabriel/Pomona RC	379
Westside RC	376

You will have a 6 digit 'User Name' that consist of your regional center's 3 digit ID number and your 3 digit caseload number.

Example: ###AWB or ###345

If this is the first time using our portal or you forget your password, click on the 'Forgot you Password'. You will be sent an e-mail, just follow the instructions on that e-mail.

Once you log in you will see your caseload.

The screenshot shows a dashboard with a navigation bar at the top containing 'HOME', 'CASE MANAGEMENT TEAM', 'FORMS', and 'CONTACT US'. Below the navigation bar is a breadcrumb trail 'Home > Dashboard'. The main content area is titled 'List of Clients' and includes a search bar and an 'Inactive Only' toggle. A table lists client information with columns for UCI#, First Name, Last Name, Case Manager, Office, Auths Exp. Date, Available Balance, RCID, and Status. The first two columns are obscured by a red hatched box. The 'FORMS' menu item is circled in orange, and an arrow points from the text above to the table.

UCI#	First Name	Last Name	Case Manager	Office	Auths Exp. Date	Available Balance	RCID	Status
7308877				Sacramento	06/30/2022	17.69	IRC	Active
6998462				Sacramento	06/30/2022	427.71	IRC	Active
6988342				Sacramento	06/30/2022	306.95	IRC	Active
7204011				Sacramento	06/30/2022	38.80	IRC	Active
1979655				Sacramento	06/30/2022	2,321.39	IRC	Active
6954769				Sacramento	06/30/2022	1,023.05	IRC	Active
6904581				Sacramento	06/30/2022	1,651.00	IRC	Active
6873539				Sacramento	06/30/2022	249.54	IRC	Active
5206909				Sacramento	06/30/2022	1,845.80	IRC	Active

From here you can see your client's available balance and Elevates Auth Expiration Date.

Under forms is where you can request funds from your client's account, report address changes, and notify us if your consumer dies.

Upload bed hold request, death certificates, and facility P&I ledgers.

The screenshot shows the 'Online Forms' section with a list of options: 'PDF/Online Forms', 'Disability Update Report', 'Notification of Consumer's Death', and 'Upload form/document'. Two callout boxes are present: 'Authorization for Disbursement (Less \$500 Only)' and 'Change of Address'. Arrows point from the text blocks to the 'Notification of Consumer's Death' and 'Upload form/document' options.